

# #AmericaWorksHere

*From Server to Human Resources Manager*



“In the hospitality industry, I’ve learned a great deal by simply listening to customers and employees. Effective listening is one of life’s most valuable skills.”

## Andrea Frey

Human Resources Manager, The Prime Rib

*First Industry Job: Server, Joey’s Family Restaurant*



Pennsylvania

### PENNSYLVANIA’S RESTAURANT INDUSTRY AT A GLANCE:

**561,300 Pennsylvanians**

In 2016, restaurant and foodservice jobs account for 561,300 jobs in Pennsylvania—10% of employment in the state.



**1 in 3** Americans begin their working careers in the restaurant industry



**1 in 2** adults have worked in the restaurant industry